

Goals & Objectives 2010-2011

Strategic Direction #1: "Improve the Quality & Safety of our Services"

Objectives

1. Implement Medication Patient Safety Processes including:
 - * Computerized medication administration records (c-MAR)
 - * Unit dose medication distribution system
 - * Full medication reconciliation for surgical patients
2. Implement a Surgical Safety Checklist and publicly report compliance indicator.
3. Achieve a 90% hand hygiene compliance rate for all 4 hand hygiene "moments".

Strategic Direction #2: "Provide New Services to Meet the Growing Health Needs of our Community"

Objectives

1. Implement and sustain plan for the provision of paediatric services consistent with the Paediatric Clinical Services Plan.

Strategic Direction #3: "Be a Great Place to Work"

Objectives

1. Develop and implement Quality of Worklife Survey follow-up action plan.
2. Establish a plan and timeframe to adopt a smoke-free Hospital site.
3. Meet compliance requirements for implementation of Bill 168 (Workplace Violence and Harrassment)

Strategic Direction #4: "Initiate & Participate in Integration, consistent with our other Strategic Directions"

Objectives

1. Participate in CE LHIN implementation planning and electronic system development for the Resource Matching and Referral Project.
2. Complete the implementation of the HOBIC with implementation in the Surgical Program and interfacing with the McKesson Surgical Information System.
3. Evaluate impact of new Family Health Team on RMH services.

Strategic Direction #5: "Enhance the Effectiveness of our Systems, Infrastructure and Processes"

Objectives

1. Implement high priority energy conservation and waste management practices consistent with conservation/waste plan including:
 - * Complete Lighting Retrofit
 - * Undertake other energy management measures arising from energy audit.
2. Expand use of LEAN to two additional areas.
3. Reduce Average Length of Stay by 5% for acute and rehabilitation patients.

Strategic Direction #6: "Achieve Operational & Capital Financial Targets"

Objectives

1. Improve ER Wait Times by:

- * Participating in pay for results initiatives
- * Participating in Performance Improvement Programs

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