

The Ross Volunteer

our 98th year

Co-President's Message

It is always more rewarding to give praise or thanks than to report disappointment...unfortunately, I was disappointed at the attendance at our last General Meeting held on January 28th in the Cafeteria. A lot of work goes into the planning of these meetings. We plan these meetings to keep our Volunteers up-to-date on what's going on in their Auxiliary and in the Hospital and to provide educational speakers from our hospital or our community. Our Constitution states: **"that to be a member in good standing, we must attend at least one General Meeting per year"**. If you missed our meeting in September, November, or January, please mark your calendar and plan to attend our next General Meeting on March 25th, 2002 at 2:30 p.m. in the Cafeteria. Our guest speaker at that time will be Dr. Johnathon Stone, Orthopaedic Surgeon.

At our recent General Meeting, Mr. Eric Dean of the Hospital Foundation thanked our Auxiliary for the cornerstone commitment of \$750,000 our Auxiliary pledged to the "Caring for Tomorrow Campaign". Mr. Dean explained that large pledges such as our Auxiliary make a great impact on other pledges. One could not help but feel proud that the Auxiliary's pledge was the largest of the Campaign. Mr. Dean also mentioned that construction at the Hospital will begin shortly with the Emergency Department being the first area of restructuring.

On April 10, 2002, our Auxiliary will be hosting the Region #7 Spring Conference. This event will be held at the Moose Lodge in Lindsay. The Executive of Region #7 have selected excellent speakers for this event. Mary-Belle Witterick of H.A.A.O. will speak on Volunteering; Andrea Shaw who is the Executive Director of Health Place will speak on the Cancer Centre which is in Oshawa; and O.P.P. Officer David Fraser will speak on safe travel. This is a wonderful opportunity for our members to meet auxiliaries from places in Region #7 such as Haliburton, Uxbridge, Campbellford and other areas. There are sign-up sheets in the Auxiliary cloak room so sign up early as space will be limited. This is part of our Auxiliary's Education Program and is provided at no cost to you by your Auxiliary. This event begins at 9:30 a.m. and is over approximately 3:00 p.m. Lunch is included without charge to our Auxiliary members.

Recently, our volunteers who work in Continuing Care have been receiving instructions on proper feeding of patients. This very worthwhile education was organized by Volunteer Heather Newman. Thanks Heather!

As Past President, Dorothy McTaggart is responsible for Awards for our Auxiliary. If you would like to nominate someone to receive one of the following Awards, please speak to Dorothy: Provincial Life Membership, RMH Life Membership, Outstanding Service Award, or Certificate of Appreciation. Information regarding these awards is on the Bulletin Board in the Auxiliary cloak room.

Looking forward to seeing you at our next General Meeting - March 25th at 2:30 p.m. in the Hospital Cafeteria.

Respectfully submitted,
Linda Sheppard

VOLUNTEER CONVENOR

- Joan Boulton

- Doreen Lamantia, Assistant in Charge
of Patient Care

Here we are into another year. I must say I am finally feeling not so overwhelmed by being your Volunteer Convenor.

Thanks to Doreen Lamantia, Laurie Ayres, Heather Newman, Lisa Bowen and Pat Angiers and many others that are always there for me.

The volunteer applications have been slow coming in. Our new volunteers are very keen to be involved with our Auxiliary and are looking forward to their placements.

We welcomed twenty-one new volunteers from October - December 2001, and five in January, 2002.

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VOLUNTEEN REPORT

- Lisa Bowen

Welcome to our new Volunteers:

Arash Yazdani (Diag. Imag.); Lauren Bartley (C.C.U.); Kim Georgiadis (C.C.U.); Kathryn McBrien (L.T.C.); Suseth Allen (L.T.C.); Adam McInroy (Paeds); Lindsay Sedran (Paeds); and Alex MacIntosh (Physio).

In an effort to improve the efficiency of our volunteen efforts and to enhance our staff/volunteen relationship, volunteens will now find copies of department specific job descriptions posted within each department. Now, whenever you need another job to do, just check the job description for a suggestion. Also, please sign in and out at the nurses' station and...say "Hi" to the staff. It's also a good idea to ask the staff

GIFT SHOP REPORT

whether they have specific tasks which they would like you to complete during your shift.

Please remember to respect patients' privacy. If a door is closed or a curtain is drawn, please **do not** enter. Either check back with the patient or ask the nurses when and if you can enter the patient's room or bedside.

Thank you to all the teens in patient care who attended the feeding workshops in January. Thanks also to Heather Newman for organizing these workshops.

You are reminded to wear your Auxiliary T-shirt and I.D. at all times when "on duty". If you need a T-shirt, please call me at 324-8118.

If you are pursuing a post-secondary school education in one of the health sciences, please consider applying for the "Ross Memorial Hospital Auxiliary Anne Harrison Student Achievement Award". Up to 4 awards of \$500 are available.

Closing Thought: ***"No one act of kindness, no matter how small, is ever wasted."***
(Aesop)

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SECRETARY'S REPORT

- Hazel Scott

Quite a few members have been hospitalized this winter and I would like to thank all those who have kept me informed in order that I could send a friendly card. Since January, 14 cards have been mail out.

"Without encouragement, any one of us can lose confidence."

- Sue Higgins, Helen Vines

Spring seems to be coming early this year and we are ready for it! Check out the Shop for colourful Easter gifts, new plush toys and stop at our reduced shelves - always full of bargains.

We would like to say a special "thank you" to Anne Mumford and Marjory Bull who have been supplying us with the wonderful silk flower arrangements and floral cards. As of April, they will no longer be making them for us so we would encourage anyone with these special skills to please contact us.

Our trip to the Gift Show was successful and there will be plenty of new and different merchandise in the Shop in the next few weeks.

PLEASE NOTE: Our Spring Gift Shop Staff Meeting will be held on Tuesday, March 12th at 10:00 a.m. in the Board Room. Please attend - this is our primary way of passing on information to you. Mistakes and miscommunications can be averted if we can meet and discuss our concerns. We look forward to seeing you there!

NEWSLETTER EDITOR

- Laurie Ayres

Thanks to the Past Newsletter Editor Marg McGill, this Newsletter will be edited and circulated on time. Thank you Marg for taking over and letting me take a break from winter. Hubby and I will enjoy the Florida sunshine secure in the knowledge that the Newsletter is in such capable hands.

INFORMATION DESK

- Marg Lidtkie

My sincere thanks to Sheila Gayfer for looking after the Information Desk while I slipped away to warmer weather. Thanks also to Heather Newman who took my 3-6 shifts and covered where and when necessary.

Ruth McTaggart will become my assistant in March. If you are unable to contact me at 878-5315, then try Ruth at 878-0133.

To those who have had surgery or winter vacation, we look forward to having you back with us.

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TUCK CART

- Arlene Yateman

Everything is running along very smoothly and as a result, there is not much news to report. Eva Juhola will be away the month of March and Alfred Hammond is away all of February. Theresa Haley is going to fill in for Eva. She is interested in what we do and wishes to see and talk to some of our patients. An important part of the Tuck Cart duties is to try and bring a smile to someone who may otherwise not have a visitor. Talk to people, smile and let them know of the variety of items for sale. Visitors have even remarked how convenient it is to have a Tuck Cart like we do as apparently, not all hospitals have this service. It is nice to know we are appreciated and that we are making a difference to someone's stay in our hospital. Until next time - keep smiling!

NOMINATING COMMITTEE

The members of the Nominating Committee are: Harry Ash, Joan Boulton, Heather Newman, Dianne Percival, Linda Sheppard (Ex-Officio), Helen Boston (Ex-Officio) and Dorothy McTaggart, Chair. So far we have had two meetings to prepare a slate for the elections at the Annual Meeting in May. At the time of writing this report, five positions have been filled but there are still six vacancies.

This is an opportunity to be involved at the Board level. We would appreciate the assistance of Auxiliary members to fill these positions. Please remember to obtain the permission of the person for whom you are submitting a nomination. The Auxiliary By-Laws allow further nominations to be presented to the Nominating Committee up to April 30th. Completed forms should be left in the nominations box in the Gift Shop (blank forms are available beside the box). Contact Dorothy McTaggart (738-4891) for further information.

THE ROSS MEMORIAL HOSPITAL AUXILIARY SLATE OF NOMINEES FOR 2002-03

The Nominating Committee has prepared the following slate for the consideration of the General Membership, in conjunction with the By-Laws of the Ross Memorial Hospital Auxiliary. Nominations will be accepted until April 30th as well as from the floor at the Annual Meeting in May.

President.....	<u>Margot Fawcett</u>
Vice President.....	<u>Vacant</u>
Secretary.....	<u>Vacant</u>
Treasurer.....	<u>Jane Ash</u>
Assistant Treasurer.....	<u>Hazel Scott</u>
Coffee Shop.....	1. <u>Lynn Skuce</u> 2. <u>Vacant</u>
Gift Shop.....	1. <u>Helen Vines</u> 2. <u>Vacant</u>
Finance.....	<u>Vacant</u>
HELPP Lottery.....	<u>John Dettman</u>
HELPP Lottery Treasurer	<u>Gord Smith</u>
Information Desk.....	<u>Margaret Lidtkie</u>
Membership.....	<u>Harry Ash</u>
Newsletter Editor.....	<u>Laurie Ayres</u>
Public Relations.....	<u>Rosemary Healey</u>
Tuck Cart.....	<u>Doreen Lamantia</u>
Volunteers.....	<u>Joan Boulton</u>
Ways and Means.....	<u>Vacant</u>

RMH AUXILIARY SPRING LUNCHEON & FASHION SHOW

Thursday, May 9, 2002 - Moose Lodge, Lindsay

This annual major fund raiser is coming soon. We need the help of every member to continue making it a big success. How can **you** help? Come to the Auxiliary General Meeting on March 25th, prepared to buy a ticket. The seating is limited to 250 this year at last year's price of \$15.00.

Help will be needed at the bake table and in a number of other areas. Of particular note is the selling of raffle tickets which accounts for a large part of our profits. Many of our volunteers have time constraints that will not allow them to sell these tickets in the arranged for public locations. We have, therefore, enclosed a book of 5 tickets with your Newsletter and ask if you will help us by broaching a friend, neighbour or family member. If, for whatever reason, you are unable to do this, please return your book to the Gift Shop for possible sale elsewhere. Stubs and cash for sold tickets should be left in the Gift Shop during business hours **no later than April 25th**.

A \$2.00 ticket is an opportunity to win one of the four prizes that have a total value of approximately \$900. Tickets and/or prizes are great for yourself, or to be given as a gift. However few or many tickets you are able to sell brings us closer to our financial goal.

The fashions will once again be presented by "**Cathy Allan's**". (Note: we are returning to the Moose Lodge as in 1999.)

Respectfully submitted,
Betty McGuire, Chair
Laurie Ayres, Committee Member

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COMING EVENTS:

March 25/02 - General Meeting - 2:30 p.m.
Hospital Cafeteria
Speaker: Dr. J. Stone, Orthopaedic Surgeon
Topic: Osteoarthritis
April 10/02 - Region #7 Spring Conference
Moose Lodge, Lindsay
9:30 a.m. - 3:00 p.m.
May 9/02 - Annual Spring Luncheon &
Fashion Show - 11:30 a.m.
Moose Lodge, Lindsay
May 27/02 - RMH Auxiliary Annual Meeting
2:30 p.m. - Hospital Cafeteria

"God gave His children memories that they may have June roses in December". The Auxiliary's Memorial Fund welcomes your donations to commemorate anniversaries, birthdays, memorials, or other special occasions. To do this, contact Marion Louch (328-0612) or call 324-6111, Ext. 4530 and leave a message. Thank you for thinking of us.

REMINDER: Don't forget your A&P tapes. There is a box for them in the Coffee Shop. Thank you!

Remembering:

PUBLIC RELATIONS - Rosemary Healey